

Training cancellation policy

When your training is booked, you are holding a space on our calendar that is no longer available to our other customers. Therefore, please be aware of the following:

- Cancellations made 4 business days or more in advance of the original scheduled training date will receive a 100% refund.
- Cancellations made between 24 hours - 3 business days of the original scheduled training date will receive a 50% refund.
- Cancellations made within 24 hours before the training session will not receive a refund.

If you need to reschedule a training session due to unforeseen circumstances, please reach out to us at training@foundU.com.au ASAP.